



Valley Massotherapy Policies

(updated 3-5-10)

Hours

Hours are by appointment.

Services

Relaxation Massage, Polarity Therapy, Craniosacral Therapy, Shiatsu, Bowen Therapy, Touch For Health Kinesiology, Reflexology and Auricular Therapy are the primary modalities.

Fees

Relaxation (Swedish) Massage

- Also includes Pregnancy Massage and Deep Tissue Massage

\$40 for thirty minutes	(a full 30 minutes of bodywork)
\$50 for forty-five minutes	(a full 45 minutes of bodywork)
\$60 for sixty minutes	(a full 60 minutes of bodywork)
\$25 for additional half-hour	

Specialized Therapy

- Treatment of a specific problem / anything other than relaxation massage

- Workers' Compensation is accepted

\$20 for fifteen minutes
\$40 for thirty minutes
\$80 for sixty minutes
\$20 for each additional 15 minutes

Home Visits

\$120 for a one-hour home visit with 30 minutes or less travel involved.

\$60 for each additional one-hour massage scheduled for home visit.

Discounts

Discounts are available for senior citizens (age 65+). Current discount is 10%

Discounts are for office visits only. Prices/Discounts are reviewed each year.

Please bring a note from your medical doctor, dentist or chiropractor recommending massage therapy. Without a note, sales tax applies and an additional 6.5% must be added to the price of any session.

Payment Options

Cash, Checks, Visa, MasterCard and Discover are accepted

Payment is due at the end of the session. Gratuities are not accepted.

- Gift certificates may be purchased in person or by phone.

Returned Checks

A twenty dollar (\$20.00) fee will be charged for a check which is returned by the bank.

Missed Appointments

24 hours notice is required for cancellation. If a time slot is saved for you, other clients were probably turned away in order to hold a space for you. If you miss your appointment, or cancel on that same day, \$40 will be charged for the missed session. If the time slot is filled at the last minute, you will not be charged.

Late for Appointment

Since only a certain amount of time is reserved for you, your late arrival means that your appointment will be shorter. The cost will remain the same.

Inappropriate Behavior

Rude or sexually suggestive behavior will not be tolerated. Inappropriate behavior will result in the session being terminated. If this occurs, you will be expected to pay for the session.

Privacy

Records

Your medical history form and records are kept in a file cabinet that is only accessed by Randall Gibson. Only your own file is removed or visible during your session.

Computer Records

Medical records are not stored on a computer.
Contact information is password protected.

The computer is also protected by both a firewall and a current anti-virus software program. I do not engage in electronic billing.

Sharing information

Your personal information is shared with insurance and health maintenance organizations or with other medical professionals only when necessary and only with your written authorization.

Grievance Procedures

If you have a complaint about Randall Gibson or an associated therapist at Valley Massotherapy, please contact Randall Gibson directly (330-701-8780) or email: Randall@polarityhealthcare.com.

If you are unable to resolve the issue, you may contact:

1. the American Massage Therapy Association (847-864-0123) www.amtamassage.org
2. the Ohio State Medical Board (614-466-3934) www.state.oh/med

Questions

If you have any questions about these policies, contact Randall Gibson, M.Ed., LMT, RPP, CST

330-701-8780

www.polarityhealthcare.com